

USEFUL NUMBERS

Walk-in Centre
Rockingham House
75 Broad Lane
Sheffield
S1 3PB
0114 2412700
Hours – 08.00 - 22.00

Clinical Commissioning Group
722 Prince of Wales Road
Sheffield
S9 4EU
0114 305 1000

Sheffield Patient Services Team
B-Floor
Royal Hallamshire Hospital
Glossop Road
Sheffield
S10 2JF
0114 271 2400
Email: pst@sth.nhs.uk
Hours: 09.00 - 17.00

Hospital switchboard for
Northern General,
Hallamshire,
Jessops and children's
0114 243 243

Palgrave Children's centre
Early Days Family Centre
71 Palgrave Road
Sheffield
South Yorkshire
S5 8GS



**281 Southey Green Road
Southey Green
Sheffield
S5 7QB
Telephone: 0114 232 6401
Website: www.southeygreenmedicalcentre.co.uk**

Staff:

Doctors:

Dr Richard Deslandes (Male)
MB ChB 1990 University of Sheffield

Dr Nadeem Petkar (Male)
*MBBS 1996 Nagpur University, India,
MS (ENT),
DNB (ENT), MRCS (England),
DOHNS, MRCGP*

Practice Nurse: Sharon Woodcock

Healthcare ASST: Deborah Bramhall

Practice Manager: Emerald Lippett

Secretaries: Glenys

Receptionists:

Debbie
Mary
Michelle
Ash

Opening Hours:

Monday 08.00 – 18.30

Tuesday 08.00 - 18.30

Wednesday 08.00 – 18.30

Thursday 08.00 – 18.30

Friday 08.00 – 18.30

PRACTICE AREA

Our Practice area covers Southey Green,

DISABLED ACCESS

The Surgery has suitable access for disabled patients.

HOW TO SEE THE DOCTOR

Appointments can be made by ringing the Surgery at 8am that morning.

Appointments are **not pre bookable**.

If you cannot keep an appointment, would you please let the Surgery know as soon as possible.

WHEN THE SURGERY IS CLOSED

Out of surgery hours your call will automatically be diverted to GP Collaborative.

This service will relay any request for advice onto a doctor.

VIOLENCE

If a patient is violent or abusive to any member of staff or persons on the Practice premises, they will

be removed from our Practice list and criminal proceedings may be pursued.

DATA PROTECTION

The Practice adheres to strict Data Protection Act, this means reception are unable to discuss a patient's medical history with anyone else, unless a written consent has

been put in to the practice which will enable a family member or friend to speak on your behalf.

PATIENT PARTICIPATION GROUP

We would like to know how we can improve our service to you and how you perceive our surgery and staff, if you are interested in joining please ask a member of reception for more details.

REPEAT PRESCRIPTIONS

Request for repeat prescriptions should be made online by post or on the telephone. Please allow 48 hours to process requests.
All prescriptions are now sent electronically to a chemist of your choice, to change to a different chemist please contact reception.

HOME VISIT

A request for a home visit should be made only if the patient is housebound and too ill to attend the surgery. **Please make requests for home visits before 11 am**

ONLINE PRESCRIPTION AND APPOINTMENT SERVICES

To register for online facilities please bring photo ID to reception to be allocated your user name and password.

TEST RESULTS

Please call reception on 0114 232 6401 **after 10.30am** to obtain test results.

HEALTH VISITOR

Southey Green Health visiting team are contactable on 0114 3053224.

Early Days Children's Centre, 71 Palgrave Rd, Sheffield S5 8GS

Offer drop in clinics for babies to be weighed please contact them on 0114 273 4916 to find out day/time.

